

DELINQUENT UTILITY BILL COLLECTION AND SHUT OFF POLICY

STARTING MARCH 2023

UTILITY BILLS WILL BE ISSUED ON THE FIRST OF EVERY MONTH. ANY ACCOUNT THAT HAS A PAST DUE AMOUNT WHEN THE NEW BILLS ARE PRINTED WILL RECEIVE A SHUT OFF NOTICE WITH THEIR CURRENT BILL. CUSTOMERS WILL HAVE UNTIL THE FOURTEENTH OF THE MONTH THEY RECEIVE THE NOTICE TO PAY ANY PAST DUE AMOUNT. IF PAYMENT IS NOT MADE BY THIS DATE, WATER SERVICE WILL BE DISCONTINUED ON THE FIFTEENTH OF THE MONTH NOTICE IS RECEIVED OR THE NEXT BUSINESS DAY. WATER SHUTOFFS WILL NOT BE DONE ON FRIDAYS, SATURDAYS OR SUNDAYS.

APPROVED RESOLUTION #6-2023